

BRAUN

Welcome to Braun Household.

Warranty and registration information.



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To register your product and be entered into our latest promotion simply scan the QR code for your region or visit braunhousehold.com

-  Automatically enter to win in our promotion
-  Receive our latest discounts and offers
-  Store and keep track of your receipt of purchase and warranty



Australia



New Zealand

Warranty information

Thank you for purchasing this Braun product. Your product is warranted against manufacturing faults when used in normal domestic use for the period stated below. In non-domestic use Braun limits the voluntary warranty to 6 months.

We will repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period. This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than an authorised Braun After-Sales Service Representative. Please keep your receipt as this will authenticate your warranty.

Category	Warranty	Seconds
Hand blenders	2 years	1 year
Jug blenders	1 year	1 year
PowerBlend 9	5 years	1 year
Hand mixers	1 year	1 year
Juicers	1 year	1 year
Steam irons	2 years	1 year
Steam Stations	3 years	1 year
Kettles	1 year	1 year
Toasters	1 year	1 year

Contact us

To contact a Braun customer service representative for further information, please email or call the number in your region.

Australia

1800 126 659
braunhousehold.com.au
De'Longhi Australia Pty Ltd
PO Box 4540 Casula Mall, NSW 2170

New Zealand

0508 200 300
braunhousehold.co.nz
De'Longhi New Zealand Ltd
PO Box 58-056 Botany, Manukau 2163

Disclaimer: The benefits to you given by this warranty are in addition to other rights and remedies available to you under a law in relation to the goods or services to which this warranty relates. Please contact our team or visit the Braun website for further information on warranty terms. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993). For information about how you can validly claim a warranty, go to: braunhousehold.com/en-au/customer-support/warranty (Australia) or braunhousehold.com/en-nz/customer-support/warranty (New Zealand).